

*CareGiver Services™ - Frequently Asked Questions*

---

**What is the CareGiver™ Services program?**

The Raymond James CareGiver Services program provides clients with access to a national network of caregiving professionals. The caregiving professionals can design and implement a care plan or assess an existing caregiving situation and make recommendations on how to make improvements.

**How can this program help me and my family?**

Caring for loved ones personally can cause stress due to time or distance constraints – or from simply not having the expertise to provide the level of care your loved one requires. CareGiver Services can be used to address these problems by finding the best caregiving situation for everyone involved. In addition to improving the quality of care for the recipient, family members enjoy peace of mind knowing that the situation is under control.

**What services are provided?**

CareGiver Services begins with a consultation to get an understanding of the current situation. That is followed by a highly individualized assessment for each family and their particular concerns. The Care Manager can then recommend and implement the care plan. This may include resolution of family conflicts, crisis intervention and prevention, coordination and communication of medical services, home care, medication monitoring, advocacy, and any other relevant community service.

**What does it cost?**

CareGiver Services is a fee-for-services program. Costs vary depending on location and the breadth and scope of services provided.

**When would this service be right for me?**

You should contact your Financial Advisor about CareGiver Services if you ever feel like you're doing too much, too little or if you simply have concerns regarding the care of an elder or disabled loved one.

Care Managers can be helpful in maintaining function and independence in the face of:

- ◆ Declining physical health, cognitive or functional ability,
- ◆ When there are concerns for the health/wellness of the caregiver, or
- ◆ When there are safety issues such as falling, driving, improper diet or improper use of medication.

**RAYMOND JAMES**  
TRUST COMPANIES

**Are these services available nationwide?**

Yes.

**Will I be kept apprised of my status?**

Absolutely. After the initial consultation, no act or decision will be made except as directed by you.

**What is the process for beginning the service?**

To get started, give your Financial Advisor a call and he/she will make the arrangements for an initial consultation with our caregiving partner Rona Bartelstone Associates, Inc.