

# Healthcare services you can depend on

As a Raymond James client, you now have access to the leading healthcare concierge services provided by PinnacleCare.

## PINNACLECARE ADVOCATES FOR YOU IN THE CASE OF A MAJOR MEDICAL ISSUE, AND WILL:

- Help you better understand your diagnosis and treatment options
- Collect, organize and review your medical records
- Identify a top medical expert to confirm the details of your diagnosis and determine appropriate treatment options
- Facilitate and schedule your appointment
- Coordinate the transfer of medical records for review prior to your scheduled appointment
- Follow up with you to ensure you are on the right path

## A MEMBERSHIP FOR YOUR WELL-BEING

When you become a member of PinnacleCare, you can expect to have your most pressing medical questions carefully addressed. Questions such as: Is my diagnosis correct? Which doctors are best for me? Is surgery necessary for my condition or is there an alternative option? Which facilities have been shown to offer the best outcomes? As a Raymond James client, you're eligible for a PinnacleCare membership for \$225 a year, or \$395 a year for you and your family. Coverage is effective 30 days after enrollment.



77% OF ENGAGEMENTS result in change of diagnosis, treatment, surgery, and/or treating physician



76% OF MEMBERS are scheduled an appointment with the physician of their choice, on the day requested



90%+ OF MEMBERS follow through on recommended expert opinions and treatment plans

To learn more about the services PinnacleCare proudly offers Raymond James clients, visit [pinnaclecare.com/rj-enrollment](https://pinnaclecare.com/rj-enrollment), or call the dedicated Raymond James phone number 1.844.641.5922. Clients can call between 8 a.m. – 6 p.m. ET.

INTERNATIONAL HEADQUARTERS: THE RAYMOND JAMES FINANCIAL CENTER  
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