

March 20, 2020

## Continuing to serve you

Dear Valued Client:

We hope this message finds you in good health. As we all navigate these uncharted waters together, we want you to know we've been working hard to safely maintain service during the COVID-19 pandemic.

Your health and safety is our main priority, and we continue to closely monitor the latest developments and guidance provided by the Centers for Disease Control and Prevention. We'd like to take a moment to reassure you of a few things.

- We are here to help, and though we enjoy seeing clients in person, we are shifting to conducting reviews and appointments over the phone for the safety of all. If you need assistance, please call the office at 479-435-9955.
- You can call your advisor personally on their cell phones as well. Jim Ed Summers – 479.957.1166; Deena Wright – 479.372.8444; Troy Kestner – 479.841.7171
- You can always check in on your portfolio 24/7 and view financial documents online through Client Access, at [summerswrightkestner.com/clientaccess](http://summerswrightkestner.com/clientaccess). If you need help with accessing your online account, please call 877.752.2237.
- Be wary of coronavirus scams. The Federal Trade Commission advises you to ignore emails claiming to have a vaccine or cure for the virus, and to refrain from clicking on links from sources you don't know. For the most recent information and practical health tips, visit [cdc.gov](http://cdc.gov).
- Finally, and most importantly, please stay safe. The CDC is currently recommending we all limit our exposure to the general public, stay away from people who are ill and wash our hands regularly.

While we all make our world smaller for a period of time, know that we are still here to help you and can talk through any needs you may have, financial or otherwise. We are thinking of you and hoping you and your family are healthy and safe.

Sincerely,

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