



WHO TO CONTACT

We understand that situations arise, and whatever that situation is, our team strives to provide you with exceptional service when you need it most. Below we have listed some common topics and our “**Who to Contact**” list to ensure that this information is at your fingertips and you can get your questions answered quickly and efficiently.

TOPIC	CONTACT
Address Changes	Melissa Eskew
Account Updates	Melissa Eskew
Check Requests/ACH/Wires	Melissa Eskew
Online Access/Electronic Statements	Melissa Eskew
Statements	Melissa Eskew
IRA Distributions/Update Beneficiaries	Melissa Eskew
Trades/Transactions	Courtland Williams
Estate Planning	Courtland Williams
Investment Advice	Courtland Williams
Insurance Evaluations	Courtland Williams
Referrals	Courtland Williams
Forgot Online User Name/Password	877-752-2237

TEAM MEMBERS

PHONE NUMBER

EMAIL ADDRESS

Courtland Williams

(864) 289-2159 – Direct
 (888) 384-2100 – Toll Free
 (864) 289-2111 – Fax

Courtland.Williams@RaymondJames.com

Melissa Eskew

(864) 289-2109 – Direct
 (888) 384-2100 – Toll Free

Melissa.Eskew@RaymondJames.com